

# THE Informer

Volume X,  
Number 12  
Sept. 28, 1988

CAPILANO COLLEGE'S INTERNAL NEWSLETTER

*Celebrating 20 Years* 1968 - 1988

## Campus Flings into Action



B.C.'s prizewinning young Highland dancers inspired several members of the College community to kick up their heels at the Scottish pub night held recently. The first in a series of monthly events, the fling was hosted by Public Relations. Next in line will be Commercial Music who promise to get your toes tapping on Wednesday, October 5.

The twirling skirts and ties below belong to: (L - R) Hugh and Jessie McCreedy, Dave Woolley and Lynne Hamilton, Margaret Henry and Lee Knight, Laraine Hamilton and Joy Smith.



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CAPILANO COLLEGE

# Head Librarian Chosen

The Media Centre is going to have a new leader. Frieda Wiebe, head librarian at Vancouver Community College for the past four years, will be assuming that post at Cap's library beginning October 17. In addition to her work at the Vocational Institute's campus, where she managed circulation, reference, instructional, media and computer services, budgets, staffing, and the planning and implementing of a campus copyright policy and procedure, Frieda was a consultant to the Can Tho University in Vietnam.

Frieda has an M.B.A. from UBC – her studies focussed on labour relations, organization behaviour and development, and marketing – a Master's Degree in

Library Science, also from UBC, a B.A. (Hons.) from the University of Saskatchewan, and a Diploma from the University of Tübingen, West Germany where she specialized in German language and literature. She speaks English, German and some French and Spanish.

"We were looking for an excellent administrator with competency in library skills and communication," says Rob Turner, Dean of Student and Instructional Services. "Everyone on the interviewing team concurred, Frieda has superlative human relations skills."

The decision to hire a head librarian was based on separate faculty and staff reports which suggested that an administrator would be useful to revitalize the library.

# College Hires Negotiator

Geoff Holter will be the College's negotiator, working full time on the planning, organizing and coordination of the negotiation of both College collective agreements. He begins at Cap September 27.

Executive Director of the Professional Employees Association since 1975, Geoff has led negotiations for collective agreements between the Professional Employees Association and various employers including: the Government of B.C., Greater Vancouver Mental Health Services, the Legal Services Society, the Prince George School District and the Health Labour Relations Association. As chief negotiator for the Professional Association of Residents and Internes for the past decade, he represented the medical housestaff of major B.C. hospitals in negotiations with the Health Labour Relations Association. He holds a Master's Degree in English from Simon Fraser University and is an opera lover, tennis and softball player, weightlifter, reader and writer.

The negotiator's duties will be to:

- serve as chief spokesperson for all College negotiating committees, presenting the College's view within definable limits and assisting in determining strategies
- interpret union contracts and college policies to members of the Board, College Executive, supervisors and employees, and advise them in dealing with grievances and other matters relating to faculty union affairs and staff negotiation matters (as required)
- liaise with, or represent the College in grievances and arbitrations, and before the Labour Relations Board
- act in an advisory capacity on labour relations matters to groups or committees consisting of members of the Board and/or Management Group
- keep informed of developments in personnel administration and labour relations/negotiations and periodically review and prepare reports on the College's negotiation process

- be responsible for the maintenance of faculty records and processing of personnel records relating to workload, appointments and assignments

- represent the College on Workload Equivalency Taskforce and other similar contractual committees (as assigned)

- may be assigned non-personnel related faculty-oriented tasks consistent with tasks within the responsibility of other Associate Deans

Geoff will report directly to Rob Turner, and is responsible to the entire Committee of Deans.

## HEALTHSTYLES

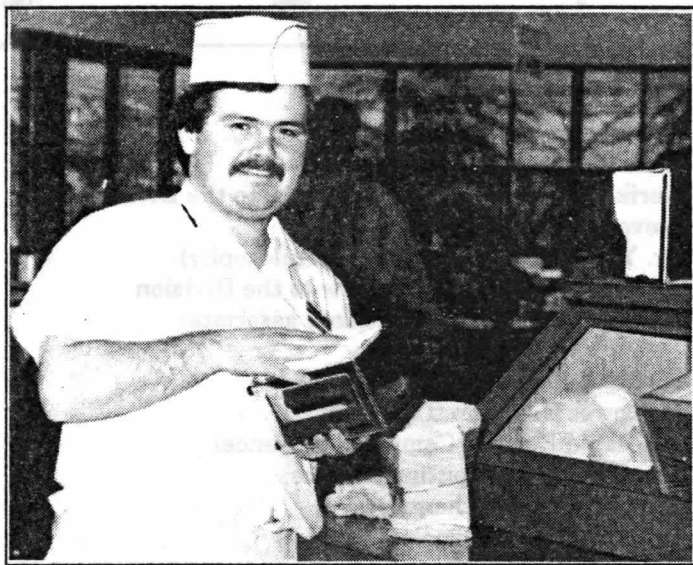
### Questions about your health?

Drop by the Health Services office on the North campus, in M103. Receptionist Brenda Jarvis will welcome you, and nurse Donna Savage and Doctors J.W. Mackie and T. Hall will assist you. We offer physical health care, assessment and treatment, health and lifestyle counselling, first aid services, pamphlets and other educational material. Open from 8:30 a.m. to 4:15 p.m. Monday through Thursday, and 9 a.m. to 1 p.m. on alternate Fridays. Call 2964 for an appointment.

CAPILANO COLLEGE HEALTH SERVICES



# Career Choices Teaches Success



Greg Diack is on the move.

The 22-year-old table busser, who works for Beaver Foods in the South Cafeteria, is one of the College's success stories. Greg has been working at Cap for about nine months, but before that he spent time bouncing from job-to-job, taking whatever employment his grade nine education would allow.

That was before he enrolled in *Career Choices* – a program that demonstrates how educators, employers and government can work together successfully. The new Canada Employment and Immigration job entry program helps learning disabled students find – and keep – jobs. Lower mainland employers provide on-the-job training and work experience, and Cap College instructors provide classroom training and act as on-site supervisors.

The program is so successful that 10 of the 12 graduates from the first program run last spring are working, while the other two are continuing their educations. This fall's program has attracted 20 students and already has some promising placements in line.

Greg has nothing but praise for the course: "(*Career Choices*) gave me a better attitude to work," Greg says. "The instructors were really knowledgeable. They helped me."

The program accepts unemployed workers who are under 26, have been diagnosed as having learning disabilities, and who have erratic employment histories. The students are given aptitude tests to determine their strengths, so they can be placed in the right jobs.

Although Greg had worked in the food service industry as a dishwasher, he found the work restrictive – he didn't have a chance to do what he enjoys most – meeting people.

Now his job has variety, everything from dealing with stock to bussing tables and dishwashing, and he has contact with students and staff.

"Being with other people is the most important part

of the job."

Working in food service also gives him a chance to do his favourite job: cooking.

"I enjoy working on the grill, and at home I do a bit of baking, mostly pies, cookies, and cakes."

Greg hopes to pursue this interest, with the long-term goal of becoming a restaurant chef. He says the self-confidence and positive attitude to work *Career Choices* has given him will help him try school again.

"I'm looking forward to going back and getting my high school and maybe taking some cooking courses."

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## National Poetry Award

John Pass (English instructor in the Sechelt ABE program) won the Canadian Poetry Contest, sponsored by the Canada-India Village Aid Society.

John's poem "Actaeon" was chosen by judges George Woodcock, Al Purdy and Margaret Atwood out of 1,000 other entries. "Actaeon" refers to the mythical Greek character who surprised Artemis while bathing and was turned into a stag. "I thought it had a contemporary angle," says Pass. The poem is part of a soon-to-be completed manuscript.

John has published eight books of poetry, the most recent, *An Arbitrary Dictionary*, was published by Coach House Press in 1984 and is available in the College library and at Duthie Books. "Actaeon" will be published in the October issue of *Books in Canada* and is coming out in an anthology.

"I'm reluctant to take all this too seriously," says John, who knows from past experiences that popular acclaim for poetry can be short-lived. John's other books include: *Taking Place*, *Kenjuak Prints*, *Love's Confidence*, *Port of Entry*, *Blossom: An Accompaniment*, and *There Go the Cars*.

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## April returning next Fall

April Struthers, Community Services Assistant in Sechelt, is leaving for one year to take up the books. April will be studying for her M.Ed. in Human Relations and Continuing Education at Nottingham University in England for one year and will have her nose to the grindstone while she is away, doing the two-year program in a short 13 months.

One of the originals when the Sechelt campus opened in 1980, April looks forward to continuing as CSA when she returns and devoting her time and renewed energy to community projects. In the meantime, however, she says, "I'm going to have to recover from several send-offs."

April's new degree will hang on the wall beside her degree in Archaeology from SFU and a teaching certificate.

# P E O P L E

**Doug Jardine** has been asked to chair a sub-committee of the Council of Principals which will advise the Deputy Minister of Advanced Education and other Ministry staff on the substance and style of the Minister's 1989/90 budget presentations to the Treasury Board.

Doug spoke recently at the Assembly of B.C. Arts Councils Annual Conference at a workshop on "Cultural Policy at the Local Level".

**Frank Gelin** (Academic Dean) will be chairing the External Team for Camosun College's University Transfer Program evaluation in October.

20 year-old former Arts student **Manuel Sobral** is a welter weight boxer on Canada's Olympic team. Although he was defeated in his first match by Finland's '84 Olympic bronze medallist, the commentator called him a "coach's dream", and mentioned that he had attended Capilano College. Manuel won the Canadian National Championships in '88.

Congratulations to **Bawn Campbell** (Business Management) and wife, Annie, on the birth of their nine-pound daughter Friday, September 16.

Registrar's Office staff are pursuing a Pacific Rim theme in their choice of holidays. **Trace Arnold**, Registrar's Office, is off to Hong Kong and Thailand for three weeks beginning September 23, and **Brenda Pickersgill** and **Mark Rovner** will be spending the last two weeks of October following her tracks.

## Congratulations to:

**Bill Murdoch** (Theatre) for the spring production of *Parasols and Gumboots*, which ended \$458 in the black!

**Conchita Furstenwald** (Spanish) who was instrumental in getting the \$8,000 North Van Arts Council Scholarship for Performing/Fine Arts at Cap. **Pierre Coupey** (English) for his successful show at the Surrey Art Gallery.

**Bob Sherrin** (English) for his show at Sechelt.

**Bill Schermbrucker** for his reading on the CBC Arts National program from his new book, *Mimosa*, which will be published for Christmas.

**Crawford Kilian**, who just found his name in the *Canadian Who's Who*.

## Welcome to new faculty in the Academic Studies Division

### Humanities:

Billie Ng (Chinese) is new to the Academic Division

Dr. William Goede (English)

Dr. Robin Ramsey (English)

Dr. Andrea Westcott (English)

Beatrice Pires-Stadler (German)

Noriko Sherlock (Japanese) is new to the Division

Steven Engler (Philosophy)

Dr. Yolande Westwell-Roper (Philosophy)

Dr. James Placzek (Thai) new to the Division

Tip Placzek (Thai instructional associate)

### Natural Sciences:

Margaret Heldman (Chemistry)

Dr. David Bonser (Computing Science)

Udo Keding (Computing Science)

Aubie Anisef (Mathematics)

Dr. Stanley Greenspoon (Physics)

### Social Sciences:

Peter Kantrowiz (Economics)

Alan Morris (Economics)

Scott MacLeod (Geography)

Helen Jones (History)

Cameron Sylvester (Political Studies)

## New Faculty in the Student & Instructional Services Division

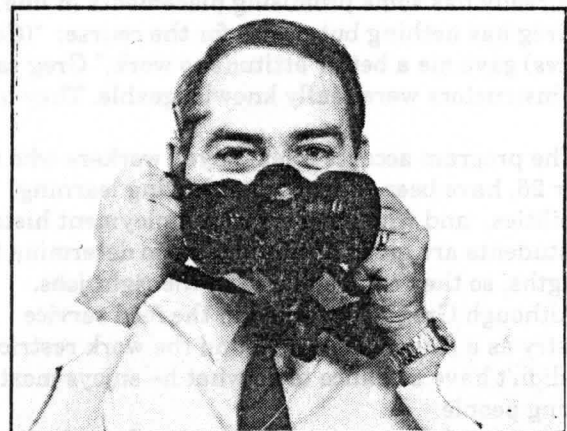
Judy Inouye - new librarian in the Media Centre

Elizabeth Devakos - new librarian in the Media Centre

Marlene Fry and John Brooks - new in the ARC, but not new in the College

Steven Kaufmann and Andrew Raphael - new instructors in the International Studies Program

**Olga Kempo** (Coordinator, Modern Languages) is the New Democratic candidate in Capilano-Howe Sound.



*Some people are taking the poor ventilation in the B Building more seriously than others. Dennis Wright of ARC grabbed this mask while posing for his faculty photo.*



**Lee Hatton** from the Faculty Association office is going on maternity leave and will return mid-January. **Laura Clarke** will be replacing her.

**Keith Wade**, Chairman of Natural Sciences, gave the opening presentation at the Western Region International Plant Propagators' Society's annual conference, which met early in September under the auspices of the UBC Botanical Garden. Keith's paper described the vegetation patterns and the unique aspects of the flora of the Queen Charlotte Islands.

**Bev Harnett** (Associate Dean, Career Vocational) has a new phone local. Please note it is **2994**. (New phone directories will be out in October with lots of changes and additions.)

**April Struthers** (Sechelt campus) is on educational leave for one year until November 1989. In the meantime, **Cathy Johnson** and **Diane Staples** will be holding the fort. Cathy works 12:30 - 4 p.m., and Diane is there 1:30 - 7 p.m. Call **987-1535**.

### Excerpt from a letter by an appreciative former Academic Studies student:

*Dear Dr. Gelin:*

*I am writing to thank you for the letter that you sent in June advising me that I had been placed on the Dean's list. You don't know how good this made me feel! I recently applied to Simon Fraser University for admission to their progressive and "elite" School for the Engineering Sciences. There were over 2,000 applications for the 55 spots available, and I was ecstatic to learn that I was one of the 55 applicants chosen.*

*The quality of instruction and the "extra mile" involvement that my instructors at Capilano gave me excited my mind and challenged me to achieve the highest level of excellence that I am capable of and then some!*

*Thank you and these instructors for giving me the support and confidence to feel good about my future opportunities.*

*Sincerely, a firm believer in the Capilano College Education system, Andrew J. Barron.*



**Graduates of the Media Training for Native People Program are: (back row) Terry Harris, Shawn Alison, Vernon; René Nahanee, North Vancouver; Joseph Aleck, Rosedale; Robert Williams, Sechelt; Verna Thomas, Chilliwack; Patricia Kelly, Chilliwack; Barbara Cranmer, Alert Bay. (Front row) Ruby Marie Denis, Fort St. James, and Leonard Fisher, Chilliwack.**

## International News

**Tuesday, October 11**

The International Education meeting will be held at 4:30 p.m. in H501. Contact **Iris Pidduck** for more information (2082).

**October 27 - 28**

Open Learning Institute, Richmond  
The ACCC is holding a one and a half day regional consultation, offering two concurrent sessions focussing on international and national affairs. Call **Jane** at 2002 for more information.

## Colophon

*The Informer* looks forward to being your communications channel for the year. Watch for us every two weeks, and help keep us tuned to your news by dropping by A118 or calling 2002 or 2903. The deadline for the next issue is October 3.

Photos are generally taken by **Edna Sakata** in MPC and prepared for publication by **Dave Sharrock**. Printing is done by **Linda Givens** and **Dave Callow** in the Print Shop, and distribution is handled by the Word Processing Centre.

# FACULTY DEVELOPMENT

*This issue, I'm suggesting a series of conferences which might interest faculty from around the college. Some more information is available from me (or from the Humanities support staff), but the most complete information can be had simply by calling the contact person or number provided for each conference.*

— Reid Gilbert

## 2ND INTERNATIONAL CONFERENCE ON COMPUTER-ASSISTED LEARNING

May 9 - 11, 1989 Dallas, Texas

Sponsored by CLEAR Centre, Erik Jonsson School of Engineering, University of Texas at Dallas  
call (214) 690-2204

*Of particular interest to all faculty using computers.*

## STRATEGIES FOR ASSESSING OUTCOMES

November 14-15 Knoxville, Tennessee

Sponsored by Assessment Resource Centre, U of Tennessee-Knoxville, 2046 Terrace Ave., Knoxville, TN 37996-3504

Call: Trudy Banta or Gary Pike (615) 974-0883

*Of particular interest to those involved with developing assessment instruments, collecting assessment information, or assessing institutional effectiveness*

## NATIONAL CONFERENCE ON LIBERAL ARTS AND THE EDUCATION OF ARTISTS

November 10-12 New York

Sponsored by School of Visual Arts, NYC;  
international; over 100 papers

Call: Dr. Mark Salmon, School of Visual Arts, 209 E. 23rd St., New York, NY 10010 (212) 679-7350 ext. 441

*Of particular interest to faculty in Art, Fine Art, Music, to Counsellors and Advisors*

## CANADIAN STUDIES: ALIVE AND WELL IN BC?

October 21 Park Royal Hotel, West Vancouver

Sponsored by BC Canadian Studies Group, Capilano College Canadian Studies Committee and Capilano College Faculty Development Committee

Call: Dorothy Jantzen, local 2421, and John Potts, 2988.

*Of particular interest to faculty in Career programmes and the Natural Sciences (Academic and ABE courses)*

**NOTE: The Faculty Development Committee will fund any faculty member who wishes to attend this conference.**

## 7TH ANNUAL CONFERENCE ON WRITING ASSESSMENT

April 9-11, 1989

Sponsored by National Testing Network in Writing: Dawson College, Montréal, in conjunction with City University of New York

Call: Linda Shohet, Literacy Across the Curriculum, Dawson College, 3040 Sherbrooke St., W, Montreal H3Z 1A4 514-931-8731

*Of particular interest to English, Communications, ABE and ARC*

**This one is a call for papers by Oct. 31, 1988.**

## COMPUTING ACROSS THE COLLEGE SPECTRUM

Oct. 23 -26 Royal York Hotel, Toronto

Sponsored by League for Innovation in the Community College and Humber College

Call: 416-675-5077

*Of particular interest to all faculty using computers: sessions include Studio Art, Individualized learning, E-mail, Student Advising, Computerized Counselling Service, Progress evaluation, Retention improvement, Honors programme students, Student services issues (student flow strategy, students "at need," computerized tracking), Desktop publishing. (Also sessions of interest to staff and administration in a variety of areas.)*

## TELECONFERENCE: ASSESSMENT: TO IMPROVE STUDENT LEARNING & DEVELOPMENT: A SHARED RESPONSIBILITY.

Oct. 7, 10:00 am - 2:00 pm

A North American teleconference, presented via satellite; pick-up at Room L001-Library Basement, VCC/Langara Campus

Sponsored by American Society for Higher Education, National (USA) Association of Student Personnel Administrators, American College Personnel Association. With a local B.C. panel at Langara. Call: 324-5520 or 1-800-972-0379.

*Of particular interest to classroom and student affairs faculty interested in assessment in education.*  
\$25.00 fee.

## 8TH ANNUAL CONFERENCE ON LANGUAGES & COMMUNICATION FOR WORLD BUSINESS & THE PROFESSIONS

March 30 - April 1, 1989; Pre-conference workshops

March 29. 307 Goodison Hall, Eastern Michigan University, Ypsilanti, MI 48197.

Sponsored by Eastern Michigan U

Call (313) 487-2414

*Of special interest to faculty in Business Management Communications, and English*

**This one is a call for papers by Oct. 21, 1988.**

## THE EFFECTIVE EDUCATIONAL CONSULTANT

Nov. 4-5, 1988

## STUDENT DEVELOPMENT THEORY: WHAT NEXT?

Nov. 18-19, 1988

*Faculty Development cont'd.***HELPING ADULTS LEARN** Nov. 17-18, 1988**DEVELOPING CRITICAL THINKERS**

Dec. 1-2

**All this group:**

Teachers' College, Columbia University, New York, NY. Sponsored by Office of Continuing Education  
Call (212)-678-3614

*Of special interest to faculty in Counselling, ARC, ABE, Philosophy.*

**GLASNOST**

An international Conference  
Slippery Rock University, Slippery Rock  
Pennsylvania. Sponsored by Dept. of Modern  
Languages and Cultures in affiliation with  
Northwestern Pennsylvania Consortium on Soviet  
Studies. Call (412) 794-7311

*Of special interest to faculty in Political Studies,  
History.*

**ARTS IN EDUCATION: A CROSS CULTURAL  
EXCHANGE**

An international symposium October 15, 1988

Sponsored by Center for International programs,  
Murray State U., Murray, Kentucky, 42071.

Call: (502) 762-4152

*Of special interest to faculty in Art, Art History, Media  
Resources, Political Studies (significant Soviet  
cultural component)*

**ACCC WORKSHOP PROGRAM**

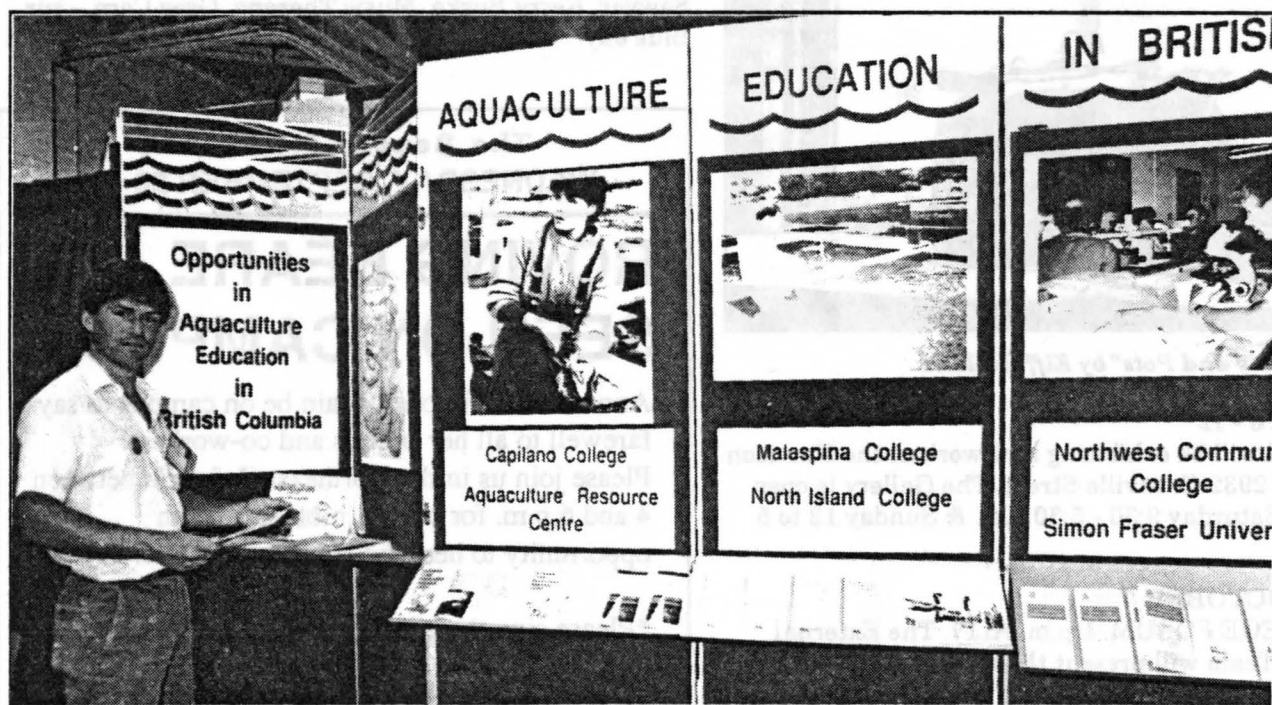
A whole series of conferences and workshops on  
sundry issues; see posters around the college.

Also, you'll see that a new series of in-house  
workshops and panels is beginning Wednesday, Sept.  
28 with a **Free Trade Debate** among members of our  
own faculty. Room A117

Call: Noga Gayle, local 2478.

This series promises to provide a series of excellent  
speakers and panels as well as a film series and a pub  
time in which we can relax and exchange ideas.

Faculty who are interested should seek funding from  
their own departments and divisions or from other  
special funds such as the Academic Division speakers'  
travel fund. The Faculty Development Committee  
will be making some money available for faculty  
travel to conferences; call me at local 2414 to enquire.  
The committee will soon publish a call for funding  
requests of various kinds.



**Steve Marsh, from Sechelt's Aquaculture Resource  
Centre at the International Congress and Exposition on  
Aquaculture held at Canada Place early in September.**



# INFORMED CHOICES

## TUESDAY, SEPTEMBER 27

**Noon Hour Concert Series.** William Kelly, Bass-Baritone, and Alison Hext on Piano. H113.

## North Vancouver Community Arts Council

18th Annual General Meeting. Speaker Mr. Harold Spence-Sales, Urban Planner. Art Gallery, Presentation House, 333 Chesterfield Avenue, North Van. R.S.V.P. 988-6844.

## WEDNESDAY, SEPTEMBER 28

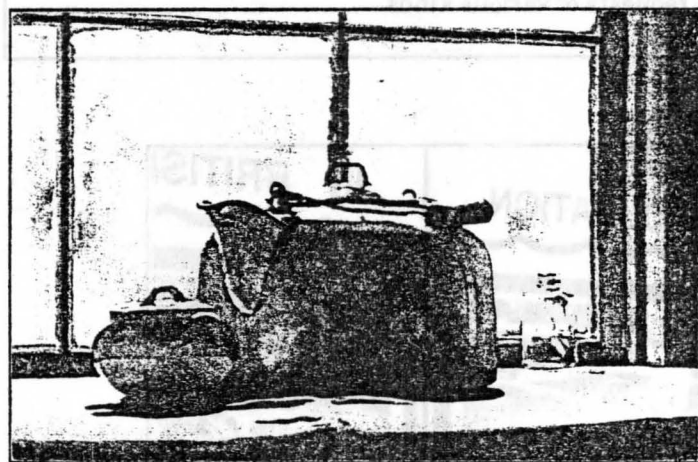
### Lunch Hour Lecture Series

A Free Trade Debate, 12:30 - 1:30 p.m. A117  
Panelists: Nigel Amon, Jan Anderson, Olga Kempo, John Sayre  
Introduction: Noga Gayle

## WEDNESDAY, OCTOBER 5

### Lunch Bag Concert #2 H113 12:30 - 1:30

The Hugh Fraser Quintet (winner of the 1987 Alcan Jazz Competition) will be performing. \$5 at the door.



*"Still life, Kettle and Pots" by Kiff Holland*

## OCTOBER 6 - 12

Kiff Holland will be exhibiting new work at the Harrison Galleries at 2932 Granville Street. The Gallery is open Monday to Saturday 9:30 - 5:30 p.m. & Sunday 12 to 5 p.m.

## FRIDAY, OCTOBER 7

**ALL-COLLEGE FORUM.** 1 p.m. A117. The External Evaluation Team will present their findings.

## Lost & Found

is located in the Student Society office in N116.

**Lost:** One xerox key belonging to the Public Relations office. If found, please return to A118. We'll be very nice to you.

## Classified

For Sale: Apple Macintosh 512 with mouse. \$950. Like new. Some software available. Call Bernardo at 2469 or 324-1652.

Anyone hoarding script elements for IBM Selectrics they don't use are requested to contact Carol McQuarrie in the Music Department. She has promised to pay handsomely for the favour. (One free admission to a noon-hour recital was mentioned.)

## UNITED WAY THANKS YOU

for helping raise \$400 towards the 1988 campaign at "A Day of Play for United Way". Congratulations to both "winning" teams: the Cap College "Good Guys" and the Danger Bay "Wailers". And thanks to Barb Renaud, Mgr. of the Eager Beaver Bunch. Donations by: Shopsy's Hotdogs, McGavin's buns, Gray Beverages, Koning's Popcorn and  
**Special thanks** go to: BBQ chefs Doug and Joanne, Rikki and the Bevs (what a sales team!) Cathy Storey and Bruce Baignent, CC game organizers, Tim Henry - actor/writer/cartographer/juggler, Doug Cameron a.k.a. Antonnio Rigitonni - Fin. Serv. Cap/World Class Sawyer, Kerry Burke, Music Therapy, Greg Corp - our Blue Jay.

## The Beaver News WEDNESDAY, SEPTEMBER 28

## ROVING BEARE SEEN ON CAMPUS!

Anne Beare will once again be on campus to say farewell to all her friends and co-workers. Please join us in the Northeast Cafeteria between 4 and 6 p.m. for coffee, nibbles, and an opportunity to hear the latest from Anne.

\*Please sign the guest book as you enter the Cafeteria.





# OCTOBER

1988

<i>Sunday</i>	<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>
						1
2	3	Counselling Dept. Workshops "Career Planning" 1 - 2:30 p.m. M Building Oct. 4, 11, 18, 25	Laugh While you Learn Film Series "More Awkward Customers" 12:30 - 1 Media Viewing Room  Lunch Bag Concert #2 Hugh Fraser Quintet 12:30 -1:30 H113 \$5	6	Forum - External Team Report on Internal Evaluation 1 p.m. A117	8
9	Thanksgiving	Counselling Dept. Workshop "Enhancing Self Esteem" 1 - 2:30 M Bldg. (Oct. 11, 18, 25)  Noon Hour Concert Series with Stephen Boswell 1 - 2 H113	Pub Time hosted by Commercial Music 4 - 6 H402  Women: Moving Toward 1990 "Women & Science" 7:30 NE Caf.  President's Lecture Series "Imagery" 7:30 A117	13	N.Shore Enterprise Development Centre Open House 5 -10 p.m.	15
16	17	Board Meeting 7 p.m. H502	Computer Workshop "VP Planner 1 (Part I) 1 - 4 B135  Hilda's Hat Party 4 -6, NE Caf	20	Counselling Dept. Workshop "Communication & Assertion Skills" Oct. 20, 27 2:30 - 4 M Bldg.	22
23/30	24/31	Gourmet Coffee 2 - 3 H402  Noon Hour Concert Series with Audrey Nodwell and Linda Falls 1 -2 p.m.- H113	Computer Workshop "VP Planner 1 (Part 2)" 1 - 4 B135 • Lunch Hour Lecture Series "John Dixon on Civil Liberties" 12:30 - 1:30 A117 • "Feminist Architects: Building for Change" 7:30 p.m. NE Caf 26 • "Canada & the Pacific Century" 7:30 A117	27	28	29

# Take a Wednesday Break!

## OCTOBER EVENTS

### 5 *LAUGH WHILE YOU LEARN FILM SERIES*

"More Awkward Customers" John Cleese takes a look at awkward customers and through a series of skits explains how to deal with them. Bring your lunch. Time: 12:30 - 1:00 p.m. (If you are unable to view at this time, please contact Sharon at local 2114 to make other arrangements). Location: Media Centre Viewing Room

### 12 *PUB TIME*

Hosted by Commercial Music - Entertainment and eats, laughter and libations.  
Time: 4:00 - 6:00 p.m.  
Location: Staff/Faculty Lounge H402

### 19 *PROFESSIONAL DEVELOPMENT SERIES*

VP Planner 1 - Part I Contact Extension Programs and Services for details and Registration forms. Part II will be held on October 26.  
Time: 1:00 - 4:00 p.m.  
Location B135

### 26 *LUNCH HOUR LECTURE SERIES*

John Dixon on Civil Liberties  
Introduction: Bill Gibson  
Bring your own lunch; coffee will be served.  
Time: 12:30 - 1:30 p.m.  
Location: Room A117

